
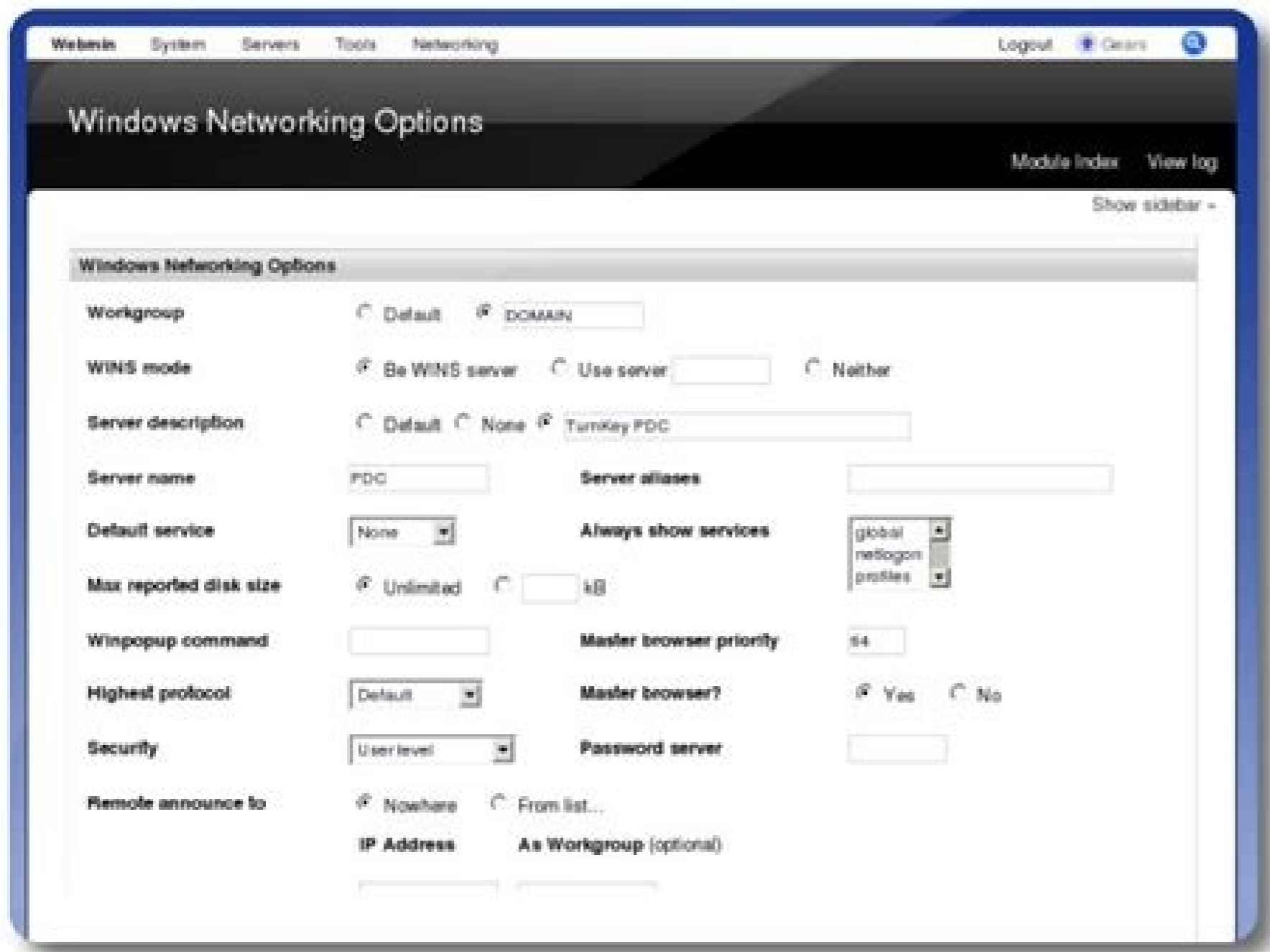


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Information Systems Manager - Contract

ROBERT SMITH

Phone: (123) 456 78 99
Email: info@qwikresume.com
Website: www.qwikresume.com
LinkedIn: linkedin.com/qwikresume
Address: 1737 Marshville Road, Alabama

Objective

Information Systems Manager with demonstrated excellence in improving operations and coordination by introducing better processes, building relationships between different departments for implementation and effectiveness of Information Security.

Skills

Java, Javascript, PHP, ASP.NET, C#, HTML 5, XML, CSS3.

Work Experience

Information Systems Manager - Contract

ABC Corporation - 2002 - 2005

- Performed basic LAN administration duties as well as all PC hardware and software orders, inventory, troubleshooting, maintenance, & upgrading.
Performed a company-wide Domain Migration.
Installed Windows 2003 Server on the primary domain controller.
Upgraded the operating system on the AS/400.
Participated in the move to Active Directory in a corporate WAN environment.
Installed high-speed DSL connections at KWWLA remote offices in Cedar Rapids & Dubuque to increase productivity.
Designed, implemented and maintained information systems.

Information Systems Manager

ABC Corporation - 1997 - 2002

- Managed Care Organization created in response to TennCare, 40,000 covered lives, annual revenue of about \$2.5 million.
Included maintenance of software upgrades, research, and selection of products to manage reporting and EDI, management of personnel, capital and expense budgets.
Improved reporting with the introduction of a data warehouse.
Identified the need for Business Intelligence.
Evaluated Business Objects and Cognos for OLAP analysis capabilities for metrics and scorecards.
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Education

Bachelor's in Software Development - 2013(Bellevue University)

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IT Senior Systems Administrator

ROBERT SMITH

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Address: 1737 Marshville Road, Alabama.

Objective

Information Technology Specialist with 8+ years of progressively complex experience managing and supporting a variety of network environments, technologies, and equipment, for large and small scale, government and private organizations. Repeatedly recognized for outstanding ability to initiate, design, lead, and implement projects and solutions. An exceptionally sharp innovator with excellent communication skills.

Skills

Server Administration, Network Support, Microsoft Office Suite, Communication, Spanish.

Work Experience

IT Senior Systems Administrator

ABC Corporation - 2012 - 2018

- Responsible for the infrastructure, applications, and operations of servers, network, desktops, Point-Of-Sale computer systems, and numerous IT services, equipment, and systems for corporate offices and multiple retail store locations.
Managed 15 Windows Server 2003/2008 servers including deployment, hardware, software, configuration, troubleshooting, and performance monitoring.
Administered multiple Windows Server roles and features comprising File, Print, Terminal, and Windows Server Update Services, Web Server (IIS), and Active Directory services including user and group accounts and group policies.
Managed mailboxes and distribution groups, performed maintenance, performance monitoring, and troubleshooting for MS Exchange 2003 server.
Supervised helpdesk operations ensuring helpdesk calls and tickets were properly documented, responded to, and resolved according to performance benchmarks.
Directed daily operations, maintenance, and troubleshooting of SO+ operation critical Point-Of-Sale Linux computer systems and related Linux servers, including hardware, software, connectivity, and peripherals.
Oversee and administered a variety of IT products and services including VMware Esx 4.0 servers, VoIP telephones, Symantec Endpoint Server, Office 365 Exchange email administration, McAfee McLogic spam filter, corporate and public Wi-Fi network, RSA Secured VPN server software, VPN user accounts, and hardware backups.

Senior Systems Administrator

ABC Corporation - 2010 - 2012

- Provide Windows administration, deployed Microsoft updates and security patches via SCCM, LAN/WAN/VPN administration, VMware administration, and Intrusion Detection and Prevention (IDP) monitoring.
Also manage FTP servers, AD/DNS, wireless access points and load balancers.
Design and implement Highly Available (HA) and Disaster Recovery (DR) solutions for clients and employees.
Managed Microsoft SCCM deployments in a large-scale global environment of 50,000+ users; oversee deployments of large and complex applications targeted for a mass audience.

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Robert Smith

Cyber Security Engineer II

Summary of Robert Smith's resume content including Personal Statement, Work Experience, Skills, and Contact Details.

CONTACT DETAILS

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SKILLS

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WORK EXPERIENCE

Information Systems Manager - Contract

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Information Systems Manager

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